

11 September 2026

ANNOUNCEMENT

Enaon EDA: Odour reported in Thessaloniki not linked to a natural gas leak

Immediate response by the Emergency Response Control Centre and completion of all inspections

Enaon EDA informs that the odour reported in areas of Thessaloniki is not linked to a natural gas leak or to the operation of the company's distribution network. Technical inspections were carried out promptly following the reports and were completed without identifying any related findings.

The Enaon EDA Emergency Response Control Center received approximately **470 calls from citizens** in areas including Kalamaria, Perea, Thermi, Tagarades, eastern Thessaloniki, Pylaia, Panorama, Toumba, the city center, Ano Poli, Neapoli and Sykies. The company's emergency response teams responded immediately and carried out all the necessary technical inspections.

It is worth noting that, through Enaon EDA's **Emergency Response Control Center**, which operates 24 hours a day, the natural gas distribution network throughout Greece is monitored in real time via a unified remote control and telemetry system. This capability enables more effective planning and coordination of preventive inspections and, where necessary, the immediate coordination of corrective interventions, with the aim of ensuring the safe and uninterrupted operation of the network.

Enaon EDA remains on standby to respond immediately to any incident, in cooperation with the competent authorities.

It is reminded that, for any safety-related issue concerning the natural gas distribution network, consumers can contact the Enaon EDA Emergency Response Center at **800 1187 878**, available 24 hours a day.